



Annual R E P O R T

April 2019 - March 2020

www.hamiltonfoodshare.org

Our Mission

Working together toward a hunger-free community.

A Message from Our Executive Director and Board Chair

The past year at **Hamilton Food Share** was truly like no other. As we continued in our mission of working toward a hunger-free community, we found ourselves taking up the charge in responding to the increasing needs of the individuals who access emergency food programs and the unexpected closure of an emergency food bank.

Our role in coordinating and resourcing the emergency food network within Hamilton was highlighted through several initiatives this year. Being uniquely positioned to report on network-wide access to all food banks and hot meal programs operating in Hamilton, **Hamilton Food Share** was able to respond to the unexpected and permanent closure of an emergency food bank. Working alongside the City of Hamilton, our coordinated efforts allowed us to mitigate the impact by resourcing our member agencies to expand staffing, hours of operations and provide additional food supplies to ensure displaced households would continue to receive support. Our established warehouse operations, long-standing relationships with Food Banks Canada and Feed Ontario, and food industry partners enabled us to respond to an urgent need for baby formula and to join forces with the City to establish a menstrual product pilot project.

The addition of a third refrigerated truck to our fleet, and an expansion to our warehouse team was instrumental in achieving another record-breaking year that saw us raise over 3.7 million pounds of food, 74% of which was high-priority fresh and frozen items. Over 2.3 million pounds of nutritious produce, dairy and proteins were distributed to emergency food programs across the city, a 20% increase from last year.

In a year that saw so many unprecedented developments, including a 9% increase in the number of visits made to emergency food programs, what remained the same is the remarkable generosity of each person in this city who found a way to support **Hamilton Food Share**. Every donation to **Hamilton Food Share** translates into food on a neighbour's table. Our ability to meet the increased need was only possible because of how dedicated this community is to helping their fellow Hamiltonians, and the efforts of our **Food Share Team** and our Board of Directors.



Joanne Santucci
Executive Director



Joe Mercanti
Board Chair

A Year in Review

563

community-driven fundraising events



235,111

smile cookies sold



328,000

pounds raised from community food drives



8,581

Christmas hampers distributed through the Christmas Hamper Program

26,100

e-newsletters sent



42

emergency food programs supported



5,000

plus volunteer hours logged



3,898

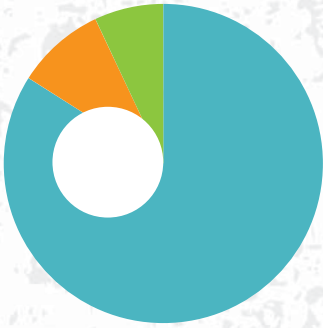
food pickups from our warehouse



486

food industry donations

Food Acquisition and



Where our food comes from
3,788,028 total lbs.

- 84% Food Industry (3,201,922)
- 9% Community Food Drives (328,297)
- 7% HFS Purchases (257,809)



Where our food goes
3,788,028 total lbs.

- 74% Emergency Food Members (2,789,599)
- 18% Niagara Regional Hub Members (678,228)
- 8% Community Groups & Community Partners (320,201)



Food in by type
3,788,028 total lbs.

- 60% Fresh (2,288,185)
- 26% Non-Perishable (975,686)
- 14% Frozen (524,157)

HAMILTON FOOD SHARE EMERGENCY FOOD

Hamilton Food Share Memberships

Food Banks Canada
Feed Ontario
Southern Regional Distribution Hub

Emergency Food Members

De Mazenod Door Outreach
East Hamilton Food Centre (Mission Services)
Good Shepherd Centre
Living Rock Ministries
Mission Services of Hamilton
Native Women's Centre
Neighbour to Neighbour Centre
Niwasa Kendaaswin Teg
Salvation Army Hamilton & Dundas



FARMS / PROCESSORS / RETAILERS
FOOD DRIVES / PURCHASED FOOD

NATIONAL/PROVINCIAL/REGIONAL
FOOD BANK NETWORK

Distribution Program

3.78

million pounds of food raised

74% or 2.8

million pounds of food raised was fresh or frozen

Value of food estimated at

\$9,924,560

\$369,000

in City grants distributed to members

234,051

public meals served this year

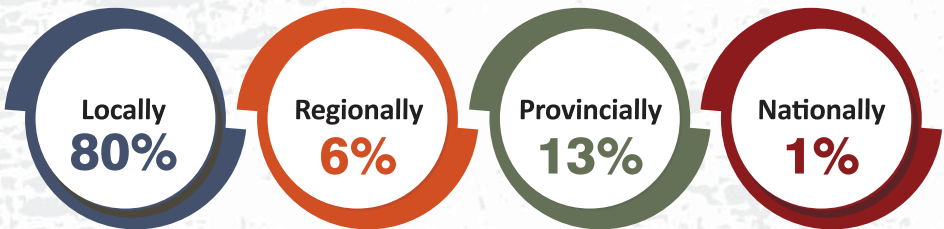
283,011

visits logged at local food banks

72, 847

pounds of food distributed weekly

Food is procured from food systems operating...



HARE NETWORK

Money Creek Community Food Bank
Welcome Inn
Lesley Urban Ministries

Community Partners
Easter Community Services
A Rothwell Centre
Food for Life

Local Groups
Methy Weaver Elementary School
City Housing Hamilton
Amherstburg Food Bank
St. Crest School
North Hamilton Community Centre
Prince of Wales School

Niagara Regional Hub Members

Beamsville-Community Care of West Niagara
The Burlington Food Bank
Caledonia Food Bank
Cayuga Food Bank
Community Outreach Services, Fort Erie
Dunnville Salvation Army Food Bank
Food Bank of Waterloo Region
Food with Grace Waterdown Food Bank
Fort Erie Salvation Army
Grimsby Benevolent Fund
Hagersville Food Bank
Jarvis Caring Cupboard Food Bank
Niagara Falls - Project Share
Pelham Cares in Fonthill
Port Colborne Food Centre
St. Catharines Community Care
Welland – The Hope Centre
West Lincoln Community Care, Smithville



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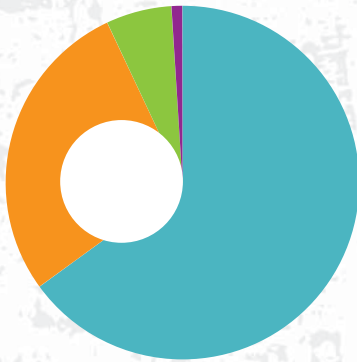
HAMILTON FOOD SHARE

LOCAL FOOD NETWORK
MEMBER AGENCIES

CLIENTS

Financials

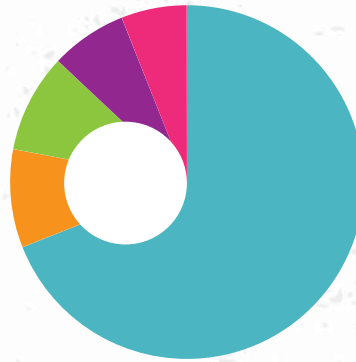
Where our funds come from \$2,064,517 total revenue



- 65% Donations
(\$1,342,338)
- 28% Grants
(\$567,835)
- 6% Other Revenue & Amortization
(\$138,344)
- 1% Membership Dues
(\$16,000)

Audited financial statements available
at hamiltonfoodshare.org

How we use our resources \$1,924,125 total expenses



- 69% Food Acquisition & Distribution
(\$1,326,073)
- 9% Administrative
(\$165,201)
- 9% Resource Development
(\$180,221)
- 7% Community Development
(\$143,775)
- 6% Amortization of Assets
(\$108,855)

We are deeply grateful to the individuals in the media who report on poverty issues and encourage donations. We could not do this work without your steadfast commitment to shine a light on tough issues, like hunger in our community.



MEDIA CITY



Hamilton



HamiltonNews.com



kitestring.



Celebrating Mike

This year we said goodbye to our first, longest-serving volunteer, Mike Radko. After 25 years of supporting the Hamilton Food Share warehouse operations, Mike decided it was time to hang up his work gloves and enjoy retirement. Whether driving the forklift, weighing food, loading up an agency truck, or sorting food donations, Mike always had a smile on his face and a story to tell. Hamilton Food Share will never forget the incredible impact Mike had and we will be forever grateful for his commitment to helping our team in its mission of working towards a hunger-free community. Thank you, Mike, and good luck with your next great adventure.



We gratefully acknowledge our major donors, the city of Hamilton and the following supporters who gave so generously throughout the year.



THE HAROLD E. BALLARD FOUNDATION





Board of Directors

Joe Mercanti	Chair
Moi Vienneau	Secretary
Jennifer Paulino	Director
Sheean Patel	Director
Vince Raso	Director

Staff

Joanne Santucci	Executive Director
Deborah Walsh	Business Manager
Karen Randell	Operations Manager
Mona Santucci	Warehouse Manager
Celeste Taylor	Resource Development Manager
Leah Serafini	Community Relations Coordinator
Sheba Khan	Development Assistant
Adam Linington	Executive Assistant
*Alison Hodge	Administrator
Justin Destro	Driver/Warehouse & Office Support
*Jim O'Keeffe	Warehouse Assistant
Gary McCarthy	Driver/Warehouse
*Moris Rosa	Warehouse Supervisor
*Robert Ashcraft	Warehouse Worker/Driver
*Mike Radko	*Warehouse Support

**Denotes partial year*