

HAMILTON

Food



Share



STILL OPEN
THANK YOU HAMILTON!

339

ANNUAL REPORT

April 2020 - March 2021

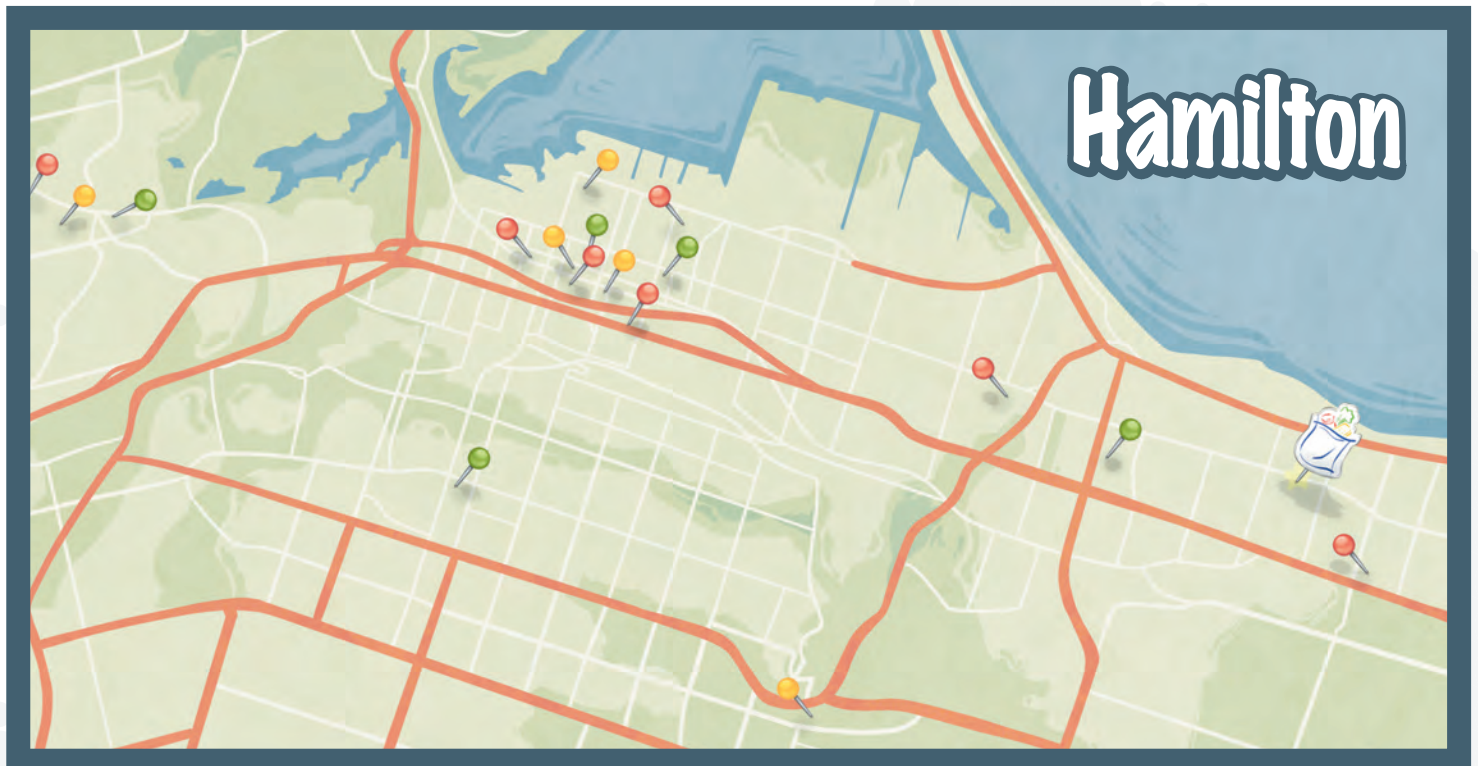
www.hamiltonfoodshare.org

Our Mission

Working together toward a hunger-free community.

Increasing our reach

Over the past year, we were able to expand our reach, providing food resources to 16 hunger relief agencies, operating 23 emergency food programs. In doing this, we are now able to support communities and individuals who have faced various barriers in accessing emergency food programs and have increased our capacity to distribute food support that meets the cultural needs of an expanded number of communities.



A Message from Our Executive Director and Board Chair

What an extraordinary year it has been.

From the onset of COVID-19, our mission took us to the forefront of ensuring emergency food programs had the food resources needed to continue to operate. Throughout the crisis we had two steadfast focuses. The first was to pull every lever in our arsenal to resource the Emergency Food Network with food throughout the pandemic, growing our food purchasing budget from \$200,000 to 1.4 million, and increasing our annual food donations target from 3 to 4 million pounds. The result was our network of agencies not only stayed open but became the last line of defense for people who needed access to food.

We were able to do this first and foremost because of you and the incredible financial support from our local community. Your support helped our neighbours who were experiencing the worst crisis imaginable. The one constant in this unprecedented year has once again been the care and concern this community demonstrates for our neighbours. You responded with a tidal wave of support. Thank you.

Hamilton, together we fed a city.

The second focus was to bolster community partnerships established for decades, strengthening this effort and our mission to keep the emergency food network open and running safely. We worked with the city's Emergency Operations Centre and immediately put in place two emergency food delivery programs for households who were unable to access food banks or prepare meals for themselves. Staff within our organization were redeployed to these programs, and **Hamilton Food Share found ourselves on the front line of hunger for the first time in our 30-year history.**

We worked with our national and provincial partners - Food Banks Canada and Feed Ontario, respectively. Their food support alone kept shelves stocked throughout the summer with specific food donations with an additional 44,000 premade hampers that were distributed across our city. Throughout the crisis their food support would total 2.5 million pounds of food for Hamilton Food Share to distribute into our emergency food network. We thank them for their incredible and ongoing support. These food resources not only ensured local hunger relief programs would have their shelves stocked but allowed us to increase our warehouse operations to include a second offsite food storage warehouse.

Finally, the extraordinary outcomes achieved would not have been possible without the commitment of our incredible Food Share Team and the resilience and fortitude of all who worked the front line during the crisis. To all our member agencies and committed partners in the Emergency Food Network, thank you for being on the job each and every day. Thanks to our incredible Food Share team and our board of directors whose focus never wavered in creating a hunger-free community, even in the toughest of times.



Joanne Santucci
Chief Executive Officer



Joe Mercanti
Board Chair

FOOD ACQUISITION & DISTRIBUTION PROGRAM

4.37 Million pounds of food raised

56% or 2.4 Million pounds was fresh or frozen

Value of food estimated at \$11,459,880

1.1 Million pounds of food in pre-packed hampers distributed

\$340,000 + in grants distributed to hunger relief programs

8,436 Christmas hampers distributed

274,707 public meals served this year

261,223 visits logged at local food banks

84,120 pounds of food distributed weekly

23 local hunger relief programs supported

Hamilton Food Share's Emergency Food Network

Hamilton Food Share Memberships

Food Banks Canada
Feed Ontario
Southern Regional Distribution Hub

Hunger Relief Member Agencies

De Mazenod Door Outreach
East Hamilton Food Centre (Mission Services)
Good Shepherd Centre
Living Rock Ministries
Mission Services of Hamilton
Native Women's Centre
Neighbour to Neighbour Centre
Niwasa Kendaaswin Teg
Salvation Army Hamilton & Dundas
Stoney Creek Community Food Bank
Welcome Inn
Wesley Urban Ministries

Hunger Relief Supported Agencies

Ancaster Community Services
City of Hamilton, Emergency Operations Centre
Essential Aid and Family Services of Ontario
Eva Rothwell Centre
Flamborough Food Bank
Food for Life

Hamilton Jewish Family Services
Mishka Social Services, Barakah Box
North Hamilton Community Centre

Niagara Reginal Hub Members

Beamsville-Community Care of West Niagara
The Burlington Food Bank
Caledonia Food Bank
Cayuga Food Bank
Community Outreach Services, Fort Erie
Dunnville Salvation Army Food Bank
Food Bank of Waterloo Region
Food with Grace Waterdown Food Bank
Fort Erie Salvation Army
Grimsby Benevolent Fund
Hagersville Food Bank
Jarvis Caring Cupboard Food Bank
Niagara Falls - Project Share
Pelham Cares in Fonthill
Port Colborne Food Centre
Project Share
St. Catharines Community Care
Welland - The Hope Centre
West Lincoln Community Care, Smithville

FOOD IS PROCURED FROM FROM FOOD SYSTEMS OPERATING...

LOCALLY
58%

REGIONALLY
3%

PROVINCIALY
32%

NATIONALLY
7%

Where our food comes from 4,374,288 total lbs.

- 81% Food Industry (3,532,956)
- 16% HFS Purchases (699,923)
- 3% Community Food Drives (141,409)

Food in by type 4,374,288 total lbs.

- 43% Fresh (1,883,235)
- 44% Non-Perishable (1,940,249)
- 13% Frozen (550,804)

Where our food goes 4,374,288 total lbs.

- 79% Hunger Relief Member Agency (3,459,954)
- 15% Niagara Reginal Hub Members (659,074)
- 6% Hunger Relief Supported Agency (255,260)



We gratefully acknowledge our major donors, the city of Hamilton and the following supporters who gave so generously throughout the year.



Financials

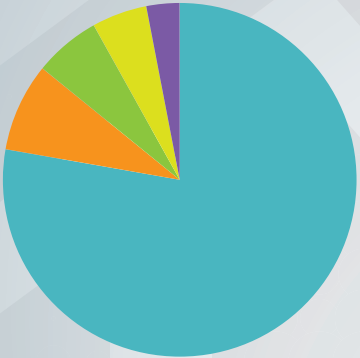
Where our funds come from
\$4,126,842 total revenue



- 83% Donations (\$3,433,351)
- 16% Grants (\$645,012)
- 1% Interest & Amortization (\$48,479)

Audited financial statements available at hamiltonfoodshare.org

How we use our resources
\$3,545,573 total expenses



- 78% Food Acquisition & Distribution (\$2,743,629)
- 8% Administrative (\$300,967)
- 6% Resource Development (\$219,348)
- 5% Community Development (\$167,936)
- 3% Amortization of Assets (\$113,693)

We are deeply grateful for the individuals in the media who report on poverty issues and encourage donations. We could not do this work without your steadfast commitment to shine a light on tough issues, like hunger in our community.



HAMILTON



Global News  RADIO
900 CHML

kitestring.



MEDIA CITY



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Bloomberg
RADIO 1150

'80s '90s & '00s
BOUNCE
RADIO 99.5

KX947
New Country FM

HamiltonNews.com

Check out #FreshFoodFriday on Twitter, Instagram and Facebook where we showcase fresh fruits, vegetables, and perishable items we have received during the week!

Fresh
FOOD FRIDAY



HAMILTON

Food Share

Remembering Mona

This year, with heavy hearts, we said goodbye to our co-worker and friend, Mona Santucci. After 20 years of service, Mona's legacy will forever live on at Hamilton Food Share as one of the initial architects of our shipping and receiving operations in support of the Emergency Food Network. During her tenure at Hamilton Food Share, Mona was responsible for the raising and distribution of over 53 million pounds of food to Hamiltonians in need.

Thank you Mona, your work impacted hundreds of thousands of people in Hamilton.

"Mona's passing impacted our team deeply on both a personal and professional level. Her commitment to feed people is evidenced by the growth of our organization and the millions of pounds of food she sent into our community to help our struggling neighbours. She will be sorely missed by the Food Share team but her immense contributions will continue to feed so many in our community. R.I.P my colleague, my sister, my friend."

-Joanne Santucci, CEO Hamilton Food Share

"Mona was committed to ensuring that everyone had support, always sharing equitably with her neighbouring communities and food banks. While modest and flying under the radar - we always spoke about how she made the large web of logistics seem so simple."

-Feed Ontario



Board of Directors

Joe Mercanti	Chair
Moi Vienneau	Secretary
Jennifer Paulino	Director
Sheean Patel	Director
Vince Raso	Director

2020-2021 Staff

Joanne Santucci	Chief Executive Officer
Deborah Walsh	Business Manager
Karen Randell	Operations Manager
*Mona Santucci	Warehouse Manager
Celeste Taylor	Resource Development Manager
Leah Serafini	Community Relations Coordinator
Sheba Khan	Development Assistant/Administrative Coordinator
Adam Linington	Executive Assistant
Alison Hodge	Administrator
Justin Destro	Driver/Warehouse/Warehouse Coordinator
Gary McCarthy	Driver/Warehouse
*Jimmie Bussey	Warehouse Worker/Driver
Moris Rosa	Warehouse Supervisor/Warehouse Manager
*Robert Ashcraft	Warehouse Worker/Driver
*Baliee Hunter	Administrative Support
*Taylor Mertens	Warehouse Worker/Driver

**Denotes partial year*